

# SOCIAL VALUE REPORT 2018 - 2023









Reporting on how we have achieved our social value goals over a five year period, measured through our performance, progress and impact monitoring.

# FOREWORD —

Sovini Property Services is a specialist maintenance provider, offering a single contractor approach for all maintenance and compliance needs.

Adopting The Sovini Group's ethos of;

"We reinvest our profits into our communities, as we believe doing good is good business."

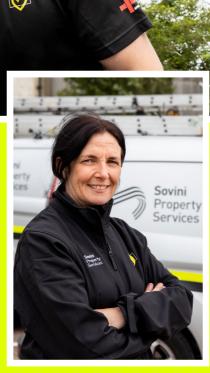
This Social value report aims to capture and demonstrate the impact Sovini Property Services (SPS) has had as part of the 10 year asset management term partnering agreement with One Vision Housing (OVH), Pine Court Housing Association (PCHA), and communities they work within.



#### **OUR SERVICES**



- Property refurbishment
- New Build Development
- Legionella monitoring/risk assessments
- Asbestos management
- Reactive maintenance
- 24hr call out service for all trades
- Void refurbishment
- Gas heating installation/servicing and breakdowns
- Electrical installations/re-wires/periodic testing
- Damp proofing
- Roofing repairs and full refurbishment
- Kitchen and bathroom refurbishment/replacement
- All trades within construction





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# **EXECUTIVE** SUMMARY

LAUREL Regen Limited were commissioned by Sovini Property Services (SPS) to complete a 'Social Value' evaluation of the activities it had delivered as part of the 10-year asset management term partnering agreement.

The report identifies areas that have created either Social, Economic, Environmental or Charitable benefits for key local stakeholders.

Based upon recognised social accounting methodologies, a Social Value Impact evaluation was undertaken aligned with nationally recognised standards including the Social Value UKs Principles of Social Value, National TOMS framework guidelines and Local economic benefit indicators.

Social value is extremely important to SPS and the communities they provide services within. The evaluation and assessment involved research. interviews with key stakeholders, capturing and analysing data from SPS relating to its workforce, supply chain, social, environmental, educational and charitable activities.

For the purpose of this report "local" is considered to be from the Liverpool City Region, Cheshire, Lancashire or Greater Manchester.

The robust evaluation confirms that they have created additional local value throughout contract delivery. It has been calculated that the SPS have delivered in the region of £49m of value to date, along with a Social Return on Investment (SROI) of £3.54 for every £1 invested in SPS. It was felt that one of the reasons that this value was able to be reached was the security afforded by the long duration of the contract, enabling greater local value to be planned for and achieved.

# KEY IMPACT **SUMMARY**

The Social Value total combines the impact achieved for key stakeholders, businesses, communities and economies between 2018 to 2023.







**ECONOMIC IMPACT** = £30.4M



**ENVIRONMENTAL IMPACT** = £1.97M



**CHARITABLE IMPACT** =£193K

TOTAL SOCIAL VALUE = £49M

SROI = £3.54

= £16.4M

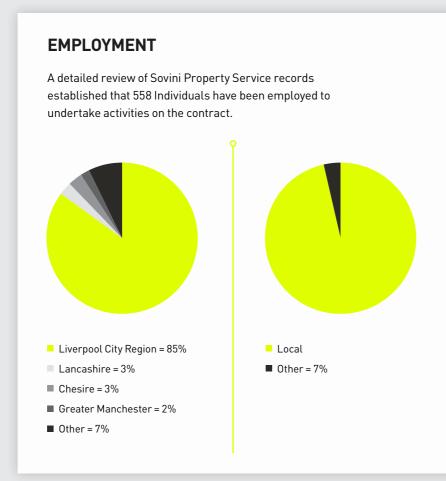
# SOCIAL IMPACT



Social Impact benefits have been created through local employment, training and education activities provided by SPS in the first 5 years of partnering agreement with OVH and PCHA.

These achievements have resulted in the delivery of an impact value of £16.4m





#### TRAINING AND EDUCATION

A detailed review of Sovini Property Service records established that 558 Individuals have been employed to undertake activities on the contract.



**47** Apprentices have gained **5,936** weeks of training



**112** Individuals have gained **123** weeks of work experience



**1,636** Learning weeks have been accessed by **558** personnel

#### **WORKFORCE SUPPORT**

SPS provides excellent employee benefits for its workforce to access, a happy, contented workforce is seen as key to delivering quality services, it also helps to ensure that the workforce feels valued and its wellbeing is at the heart of SPS practices.



# ECONOMIC IMPACT

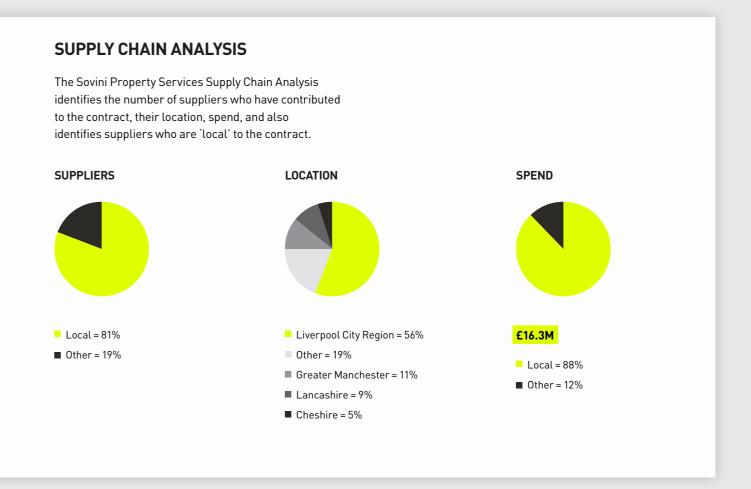


Economic benefits have been established through using both a local supply chain to provide services and a local workforce to complete works on the contract.

This strategy has resulted in achieving a calculated retained local economic value of £30.4m.







# ENVIRONMENTAL IMPACT



The Sovini Groups 'Net Zero Carbon Commitment' demonstrates an important pledge to the environment. It also helps to shape environmental practices at Sovini Property Services, including developing innovative ways of recycling construction waste, fleetmatics monitoring toolkit for vehicles, reductions in fuel consumption, local recruitment & local suppliers helping to create a value of £1.97m.



#### **ENVIRONMENTAL GAINS INCLUDE;**



20,285 Tonnes of Construction waste recycled



1.29% Reduction of fuel consumption achieved



126k Reduction of miles travelled, saving on CO2 emissions



23 miles being the average workforce residence from SPS



32 minutes being the average commute of workforce



Environmental gains being achieved as contract progresses



### CHARITABLE IMPACT

Numerous charitable activities have taken place for the benefit of local communities, from partnership work, securing grant awards, donating goods & materials, volunteering, fund raising and providing community events.

#### SPS HAVE ACHIEVED A CHARITABLE VALUE OF £193K.

A host of Community groups have received direct support from Sovini Property Services and its partners since commencement of the contract, 1000s of local people benefiting from support, examples include:

- Better Days Homes CIC (dissolved 2022) who offered accommodation, counselling sessions, access to educational courses, help with job searches and relocation support to those affected by domestic abuse.
- Better Days Homes received a full garden makeover from SPS workforce for their staff, residents and visitors to enjoy.
- The Docklands Trail, features customised shipping containers full of artefacts and memorabilia, taking visitors on a historical tour of Waterloo, Stanley, Huskisson, Canada, Gladstone and Seaforth docks.
- SPS team volunteering their time and experience to construct and install a collection of planters to be enjoyed by visitors of The Docklands trail.
- Taking Root, a non-for-profit organisation, focuses on improving the local green areas in and around South Sefton. The community group uses the growth of healthy fruit and vegetables as a catalyst for local community benefit and environmental improvement.
- South Park community garden received support from SPS Grounds Maintenance team to get the area Winter ready, cutting the grass & preparing the garden for a new poly tunnel and grotto.

- The Brunswick Youth and Community Centre, offers facilities and activities to everyone, of any age, they're dedicated to working positively to make a difference in the community.
- As part of the "Grow Your Remembrance" project.
   SPS received drawings and plans put together by the youth group, the team then purchased and planted a selection of flowers and shrubs to create a Remembrance space for the group.
- Lawler Street Community Garden, Litherland was previously was renovated in 2009 as part of a collaboration with the Prince's Trust Team and Linacre Methodist Mission.
- In celebration of the "Queen's Platinum Jubilee", SPS worked with OVH residents to clean up the local area and plant a tree for the Jubilee for the community to enjoy for years to come.
- Kindfulness Coffee Club, a charity with a vision of "a community connected by kindness". Strive to improve mental health and well-being and aim to reduce loneliness and social isolation for all.
- Sovini Trade Supplies and Sovini Property Services joined forces, providing materials, donating their time and knowhow to redecorate the community café.





Netherton Park Neighbourhood Centre (NPNC) is a safe and fun environment for all age groups. It is a place to learn, play and socialise.

They strive to bring the community together as one and as we move forward we are progressing towards this goal continuously.

- NPNC were one of the organisations who benefitted from vital support thanks to a food, care, and toy package initiative which helped over 2000 residents across the region over the festive period.
- Sovini Property Services partnered with Netherton Park Neighbourhood Centre with the aim of enhancing safety, security and sustainability for the Netherton Park community, users and visitors of the centre.
- SPS Grounds maintenance team donated their time to chip the centres fallen trees providing first-class joinery services and a safe place for visitors.
- SPS team improving the centres internal safety and security by repairing their fire doors.

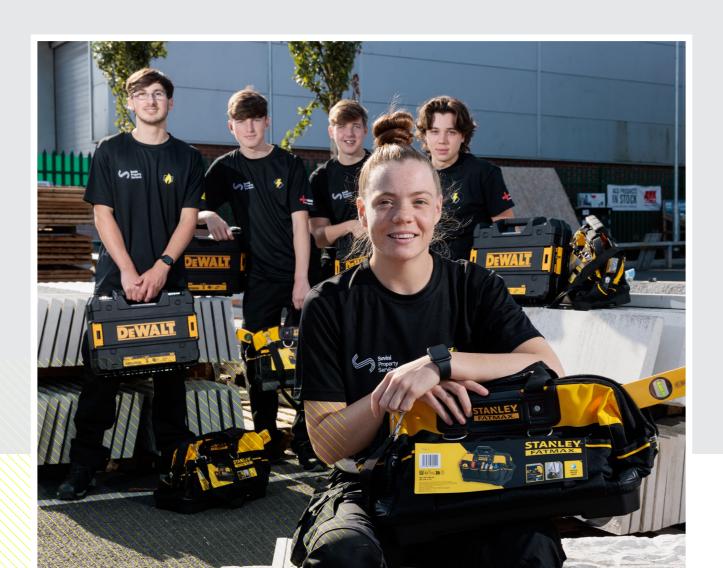






# SOCIAL VALUE STATEMENT

| UK Government - The Social Model - Themes |                              | Policy outcomes  |                         |
|---|------------------------------|--|-------------------------|
| Theme 1                                   | Covid-19 recovery            | <ul> <li>Help local communities to manage and recover<br/>from the impact of COVID-19</li> </ul>                     | <b></b> ✓               |
| Theme 2                                   | Tackling economic inequality | <ul><li>Create new business, new jobs and new skills</li><li>Increase supply chain resilience and capacity</li></ul> | $\overline{\mathbf{V}}$ |
| Theme 3                                   | Fighting climate change      | Effective stewardship of the environment   | $\overline{\mathbf{V}}$ |
| Theme 4                                   | Equal opportunity            | <ul><li>Reduce the disability employment gap</li><li>Tackle workforce inequality</li></ul>                           | $\checkmark$            |
| Theme 5                                   | Wellbeing                    | <ul><li>Improve health and wellbeing</li><li>Improve community cohesion</li></ul>                                    | $\overline{\mathbf{V}}$ |



# SUMMARY

"Sovini Property Services, supported by The Sovini Group, supply chain partners, local networks, funders and community groups, have delivered activities during 2018-23 as part of the asset management term partnering agreement with One Vision Housing (OVH) and Pine Court Housing Association (PCHA).

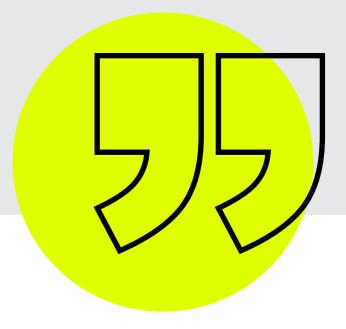
Analysis confirms the creation of value across four benefit areas:

- Social
- Fconomic
- Environmental
- Charitable

A combined added value of £48,973,118 being generated through its work along with an estimated Social Return on Investment (SROI) of £3.54 for every £1 invested in SPS workforce activity.

Proving the partnering arrangement delivers real social impact across the region, benefiting communities, business and economies locally, and on a wider scale contributing to the UK Governments 'The Social Model' policy themes, also responsible in addressing several of the United Nations Sustainable Development Goals , helping to create a better future for all to benefit from."

- Dave McGuinness, LAUREL Regen Limited



Sovini Poperty Services is part of The Sovini Group



